

JENNIFER WHITE

REGISTERED PHYSIOTHERAPIST.

Jennifer has over 20 years' experience as a Registered Physiotherapist. She qualified in 2000 when she obtained a Bachelors in Physiotherapy from University of East Anglia. She has worked in various roles since then as a clinical physiotherapist with an interest in pelvic health as well as being a registration assessor for the HCPC.

Jennifers current caseload includes clients with Acquired Brain Injuries, Spinal injuries and complex orthopaedic injuries in both adults and children.

Part of Jennifer's role involves liaising with the multidisciplinary teams including the treating healthcare professionals, Community OT's, Social Workers, District Nurses and Education Authorities to ensure that the client's needs are fully met and to the best possible standard. She has experience in setting up domiciliary care packages and managing the client care assessment process. She is also involved in negotiating with statutory services including local CCGs & Social Services to secure funding for her clients and Local Education Authorities.

Jennifer's current role as a Rehabilitation Case Manager involves providing case management services for adults and children throughout the UK. Through this role she has gained experience of working within the personal injury field, both on joint or single instruction and liaising with instructing parties effectively. She has a wide range of clinical and managerial experience and is registered with the HCPC, she is a Registered Physiotherapist a member of the CSP and a corporate member of the CMSUK.

Jennifer will cover most of the UK.

Employment History

Jennifer currently works as a Rehabilitation Case Manager for Complete Care Plus Services Ltd. Her role involves carrying out Immediate Needs Assessments and providing ongoing rehabilitation case management for adults and children with spinal injury, brain injury, complex orthopaedic injuries, amputees and cerebral palsy. She is also involved in setting up and case managing long term care packages through agencies or by assisting clients to recruit and manage their care staff directly. She is involved in organising and sourcing NHS continuing health funding for clients through liaising with local CCGs, Education, and Social Services to ensure that the client's needs are met appropriately.

Prior to this role Jennifer worked as an HCPC Independent Registrant Assessor / Test of Competence Assessor / Fitness to Practice Assessor. In this role she assessed registrant competency and fitness to practise in line with HCPC standards. She reviewed complex evidence bundles and provide structured, objective analysis, applying regulatory frameworks to evaluate professional behaviour and documentation quality.

Prior to this Jennifer was a Specialist Pelvic Health Physiotherapist at West Hertfordshire Teaching Hospital, NHS Trust. In this role she managed complex presentations including pelvic pain, continence issues, post surgical rehabilitation, and obstetric related conditions.

From June 2020- 2023 Jennifer was a Specialist Pelvic Health Physiotherapist at The Spire Hospital. Where she provided specialist assessment and treatment for pelvic health conditions in a mixed referral environment, establish realistic goals, manage expectations, document outcome measures. Produce high quality written reports for clients, referrers, and insurers. Manage complex cases requiring sensitive communication, objective evaluation, and clear explanation of prognosis. Liaise with GPs, and other professionals to support rehabilitation pathways.

Prior to this Jennifer took time out for maternity leave (2016 – 2020) and prior to this she was a Managing Clinical Physiotherapist with a team of junior physiotherapists at BMI Sloane Hospital in London from 2012 - 2016. Leading a multidisciplinary physiotherapy service, overseeing clinical standards, governance, and service delivery, supervised and mentored physiotherapists across varied specialties, managed complex complaints, incident reviews, and documentation audits.

Expertise

- Effective case management & rehabilitation of clients with various injuries.
- Proactive approach to case management and ability to coordinate clients care and rehabilitation
- Clinical skills which enable her to training and supervise nursing and care staff
- Experience managing complex care packages and training skills
- Good relationship building with clients.
- Experience in staff training & risk assessments
- Expertise in liaising with GPs, and other professionals to support rehabilitation pathways.
- Dealing with Care Agencies.
- Accessing funding through statutory and private routes.
- Ensuring that instructing parties are kept updated with regards client's progress and recommendations made.
- Successfully supporting clients to return to and maintain employment in the open labour market after long-term absence.
- Knowledge of benefits and statutory services funding application process

Professional Bodies

Registered Physiotherapist CSP

HCPC Registered

Corporate Membership of CMSUK